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Zonal clocks up training accreditation number eight

Tech innovator for the hospitality sector, Zonal, has retained its status as being an Accredited Gold Standard Learning Provider from the Learning & Performance Institute (LPI) for the eighth consecutive year.

The LPI accreditation is a globally-recognised quality mark, with Zonal demonstrating that they are continuously raising both their learning standards and performance outcomes. In 2015 the company was awarded and continues to maintain the Gold Standard (GSA), which is the definitive mark of quality in Learning & Development.

Zonal's head of learning & development, Craig Hamill, said: "We are delighted to be recognised for our commitment to raising learning standards and associated performance outcomes for the eighth year in a row. At Zonal we take great pride in the quality of the training we offer our customers and our staff. This accreditation offers assurance that we are delivering best practice and operating to the highest possible industry standards as audited by the LPI."

Zonal delivers its core product training from its Innovation Centre in Abingdon, where custom-designed training rooms have the capability of imitating various customer site configurations, offering an interactive classroom style environment.

Edmund Monk, CEO, Learning and Performance Institute, said: "Zonal continues to lead the way for learning provision in the hospitality sector. With eight consecutive years as an LPI Gold Standard Accredited Learning Provider, here is an organisation that is setting the standard for performance improvement, customer service, and domain expertise in EPOS software and systems training.

"Achieving LPI Accreditation for the first time is no easy feat, but to maintain the demands of the programme for eight years demonstrates a deep commitment to business excellence and an unwavering investment in organisational development. Anyone looking to engage with Zonal can be sure of a quality experience working with its people, processes and products."

Zonal's team of 18 trainers, provide over 20,000 hours of classroom and onsite training courses and training support every year. The company also deliver training online and have developed a suite of e-learning modules that are tailored to meet individual client requirements.

Zonal is the leading provider of integrated hospitality management solutions to over 16,000 leisure and hospitality businesses across the UK. For 40 years, the company has been working closely with clients to enhance the customer experience through market leading technology, experienced people and a partnership approach to business.

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